

#BWrec COVID-19 Client Update

Introduction to Update

In the midst of the uncertainty surrounding COVID-19, please know that the Blue Water Recreational Services' staff is praying for the continued health and safety of all of its clients and community partners as well as their families and friends. It is our desire to provide you with a comprehensive update regarding the current state of operations, services, invoices, and lifeguard hiring. We are looking forward to a wonderful 2020 pool season, and we are thankful for our partnership with you as well as the opportunity to serve your community.

Swim-At-Your-Own-Risk & Splashpad Usage and Operations

- At this time, operation of swim-at-your-own-risk facilities as well as splashpads is dependent upon the county your facility is located. County orders will be evaluated on a case-by-case basis. Please see our website for more details as many counties have mandated the closure of pools, playgrounds, sport and recreation facilities, etc..
- All counties wherein Blue Water Recreational facilities reside have been encouraged to adhere to the recommendation of gatherings fewer than 10 guests in private facilities and ordered to adhere in public facilities; Facilities willing to adhere to gatherings of fewer than 10 guests should also adhere to sanitary procedures associated with the CDC mitigation strategies which included but are not limited to maintaining a social distance of six (6) feet, hand-washing for twenty (20) seconds upon entry of the facility, sanitizing shared surfaces between use, screening guests prior to entry, etc.

Lifeguard Recruiting, Training, & Hiring

- We will continue to digitally correspond with lifeguard applicants and rehires.
- Blue Water training course have been postponed until further notice. As soon as the social distancing standards have been lifted, we will begin training once again. Please see our website at bwrecservices.com/covid-19 for rationale supporting the necessitation of this action.
- Our most utilized recruiting method is visitation and presentation at local high schools. As a result of school closures, we are unable to utilize this method. We are continuing advertising efforts using bandit signs, hiring banners on pool gates, social media, etc. Communities wishing to receive a hiring flyer specific to their community for the purposes of an e-blast to their residents should contact info@bwrecservices.com.

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Continued Maintenance, Repairs, and Facility Preparation

- We will continue to maintain all pools, fountains, and splashpads per the varying contracts.
- We will continue to conduct repair and renovation projects.
- We will continue to prepare your pool for the summer, swim season with some limitations (delay in lifeguard trainings, digital rather than in-person walk-throughs with new contracts, digital rather than in-person repair meetings, etc).
- Blue Water will revisit the contractual obligation of pool partners for payment of lifeguard services in the month of May to reflect payment for maintenance and preparation activities.

2020 Season Start Date

- We will continue to prioritize quality service and safety without compromise; with that being said and with the current restrictions set to be lifted on April 30th at 11:59pm, we believe a realistic opening date for community pools is June 1st, 2020. This start date will allow us to reinstate further recruiting attempts, train, and orient staff within a month.
- It is our hope that we are able to open your community pool prior to this date with sincerest efforts to open on or before Memorial weekend. Please know we will continue to put our best efforts towards this dated goal.
- We will continue to monitor further closures, restrictions, and the associated time lengths as any changes to ongoing mitigation efforts will directly affect open dates, operations, and hiring efforts.

A Note from Blue Water

- We are and will continue to maintain your area pools, splashpads, and fountains as we prep for the start of the 2020 pool season.
- #bwrec summer prep is in full swing as we prepare to serve your community and its members.
- We are looking forward to a bright summer, full of joy, as we serve your community at your local pools and splashpads.

